

Product return form

Sublima Hrovat&Zmazek d.n.o.

Murnikova ulica 12

1000 Ljubljana

Slovenia

E-mail: sales@slocal.eu

www: <http://www.slocal.eu>

The customer has the right, within 14 days of the receipt of the ordered products, to send an e-mail to the e-mail address: sales@slocal.eu, informing the seller of his cancellation of the order, without having to state the reason for his decision. The only cost charged to the customer in respect of cancellation is the cost of returning the products. Customer can submit the cancellation notice with a product return form or an unambiguous statement from which it clearly indicates that they are canceling the order. The customer shall return the received products undamaged and in their original condition, except in the case when the products have been damaged without the customer being responsible for it. Seller will refund the payments made by the customer as soon as possible, and at the latest within 14 days after the receipt of the notice of cancellation of the contract and the receipt of damaged or rejected products.

Order No.: _____

Date of order: _____

Date of goods received: _____

Customer information:

Name and Surname: _____

Address: _____

Phone number: _____

E-mail: _____

Product information:

Type of product: _____

Quantity: _____

Type of return (please select):

Order cancelation, please state your bank details for refund: _____

Product replacement

Other

If you selected Other please add

comment: _____

NOTICE:

- In case of order cancelation or product replacement the customer shall cover the costs of return.
- The customer shall return the received products undamaged and in their original condition, except in the case when the products have been damaged without the customer being responsible for it.
- Please add a copy of the invoice to the product return form.

Date: _____

Customer signature: _____